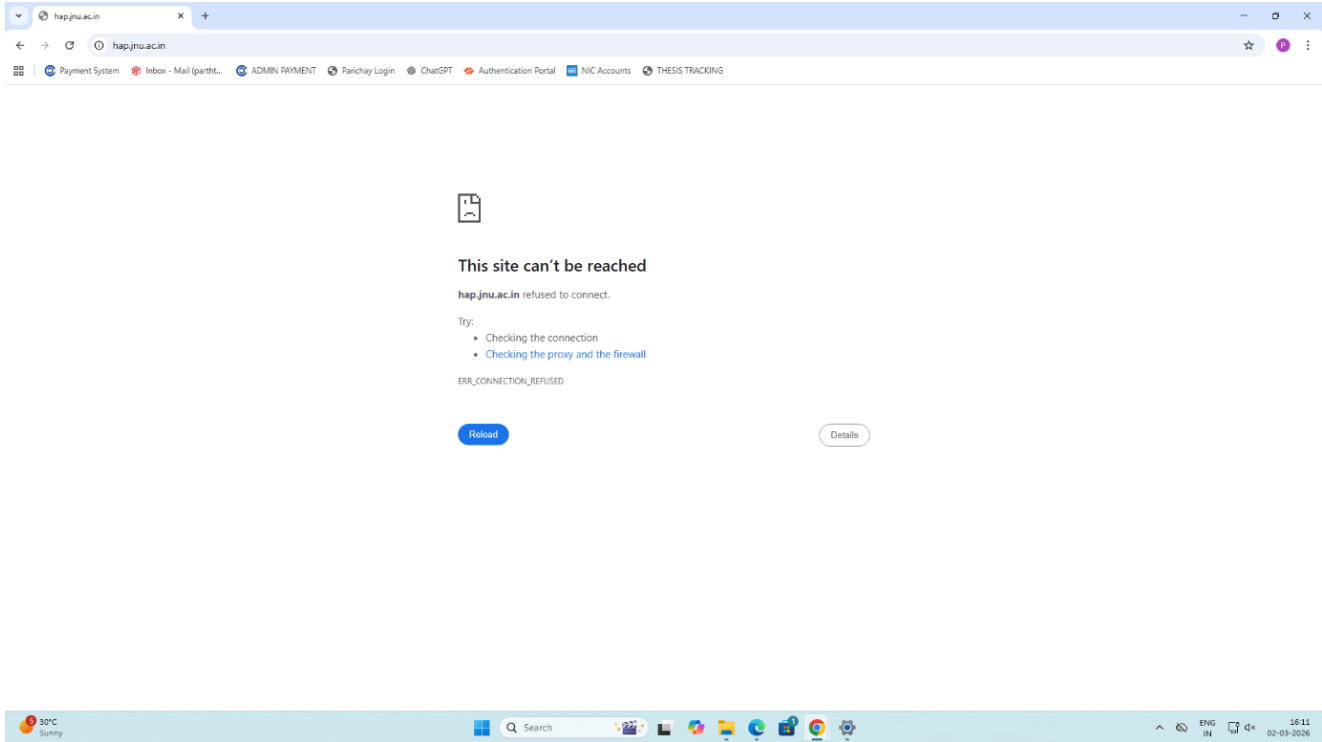


HAP Portal Access Issue

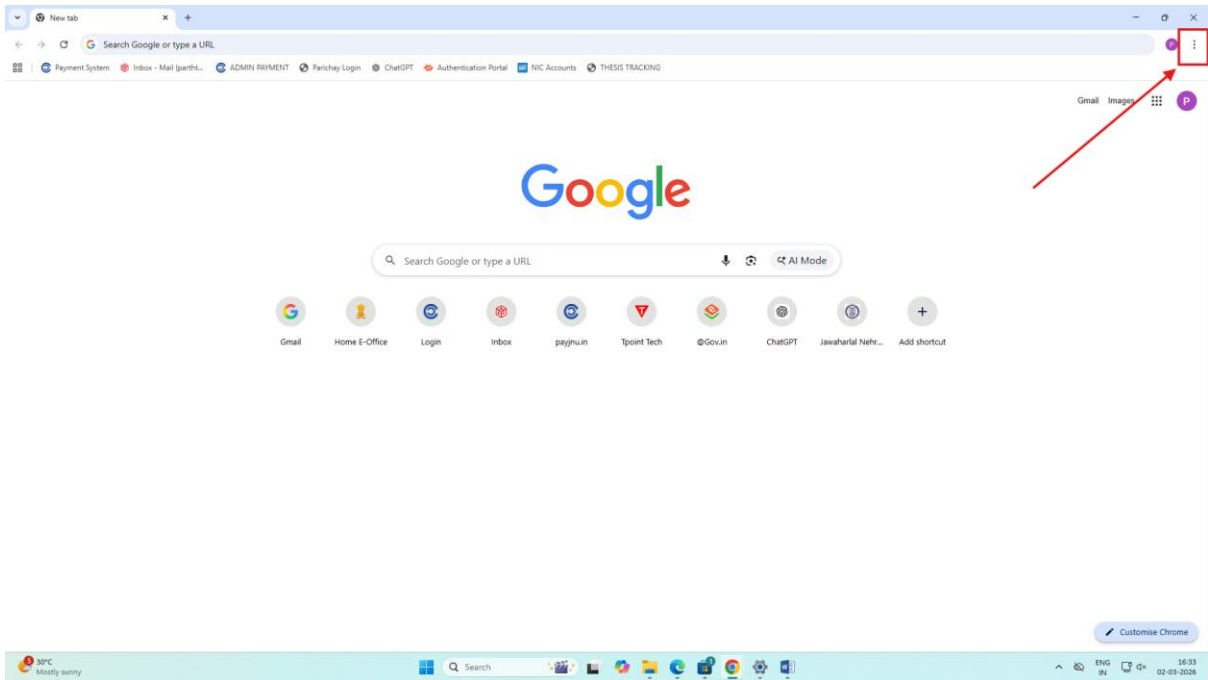
If you are seeing the below error while accessing <http://hap.jnu.ac.in/> then perform the following steps:-



1 If you are using Google Chrome –

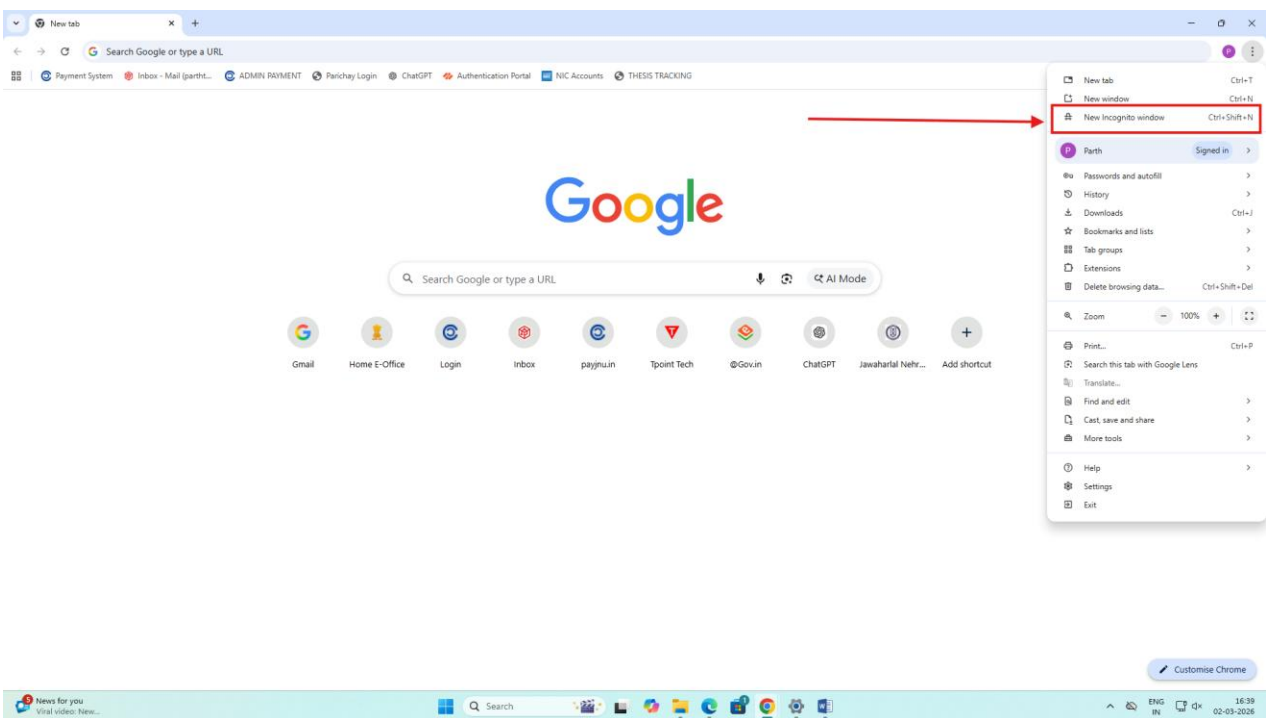
Steps:

1. Open **Google Chrome**.
2. Click on **three dots (:)** at top-right corner.

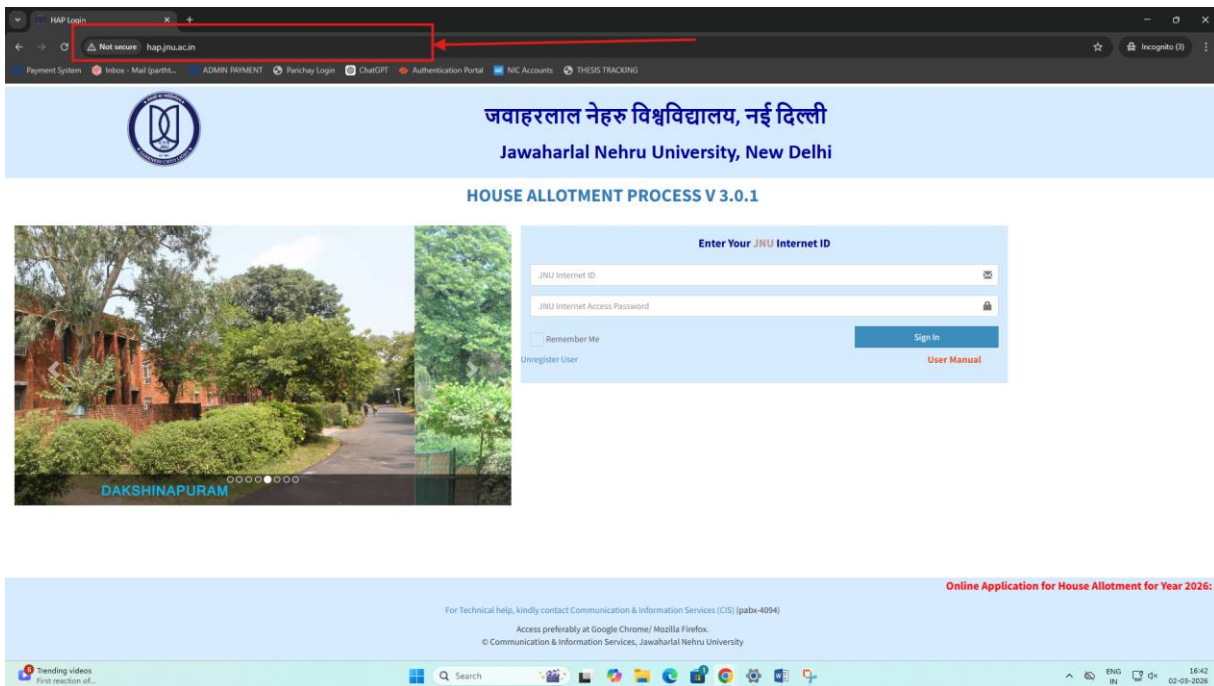


3. Select “New Incognito Window.”

- Shortcut: **Ctrl + Shift + N**



4. In the new window, type **hap.jnu.ac.in** in the address bar.



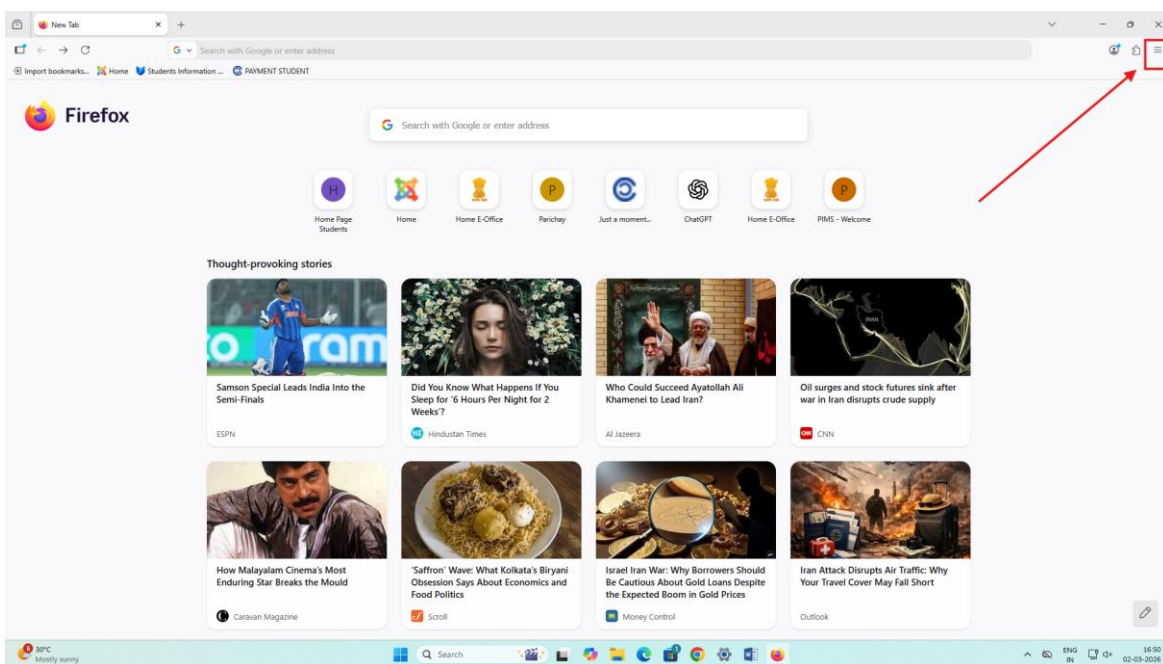
5. Press **Enter**.

2) If you are using Mozilla Firefox –

Steps:

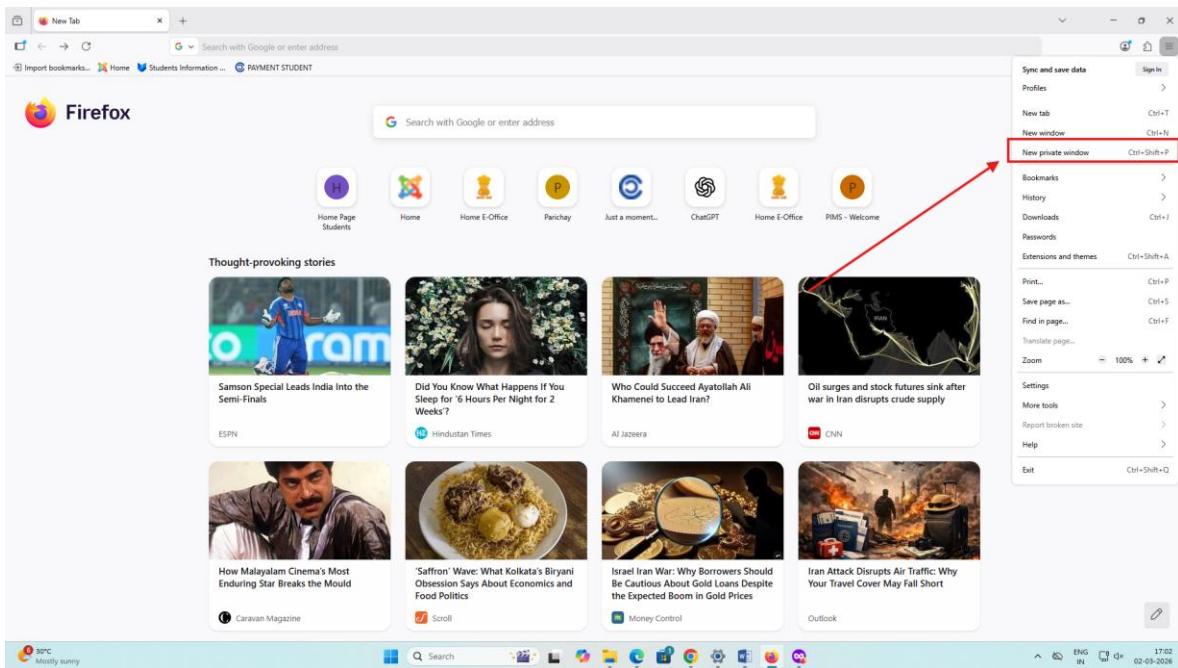
1. Open **Mozilla Firefox**.

2. Click on **three horizontal lines (≡)** at top-right corner.

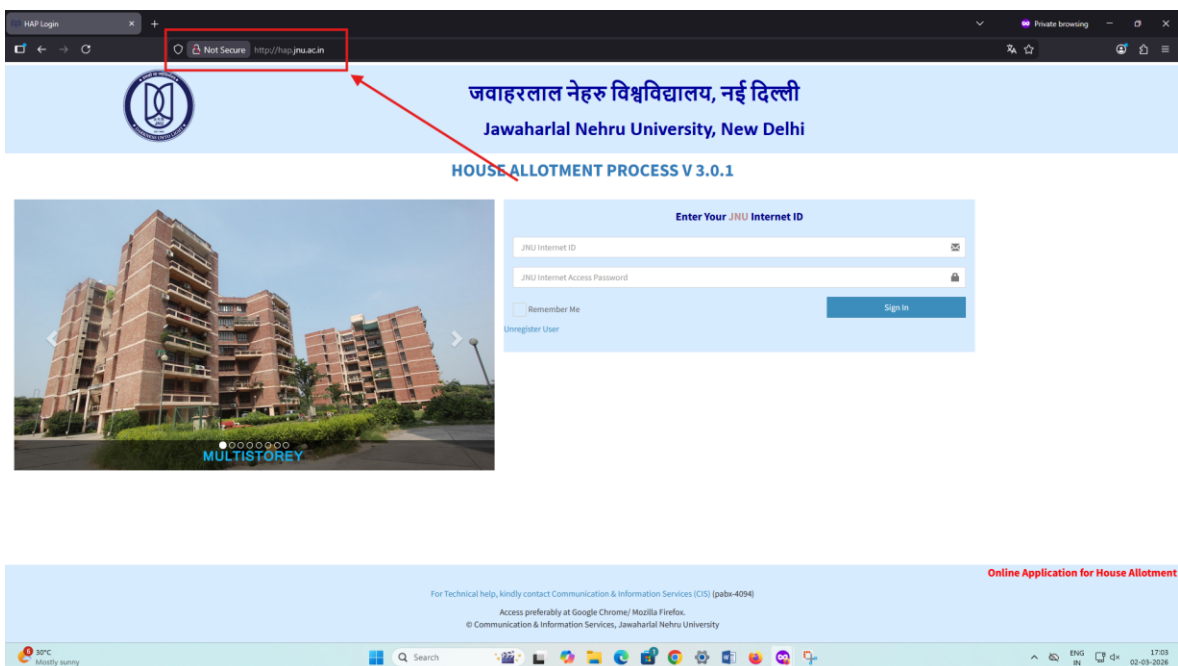


3. Select **“New Private Window.”**

○ Shortcut: **Ctrl + Shift + P**



4. Type **hap.jnu.ac.in** in the address bar.

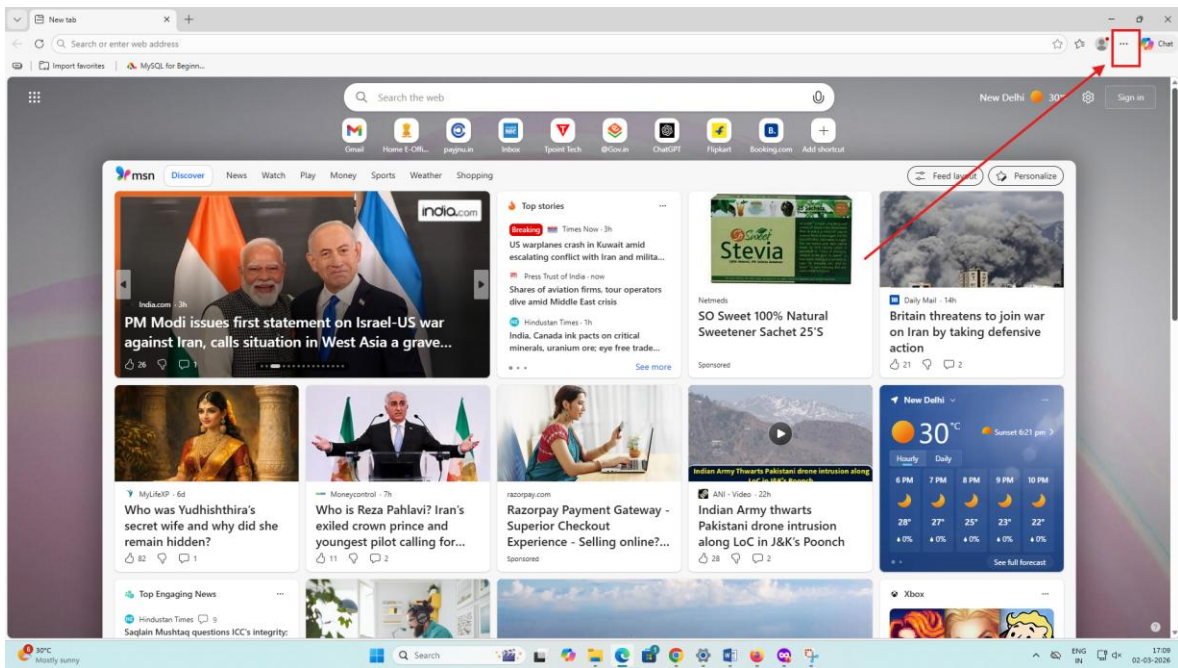


5. Press **Enter**.

③ If you are using Microsoft Edge—

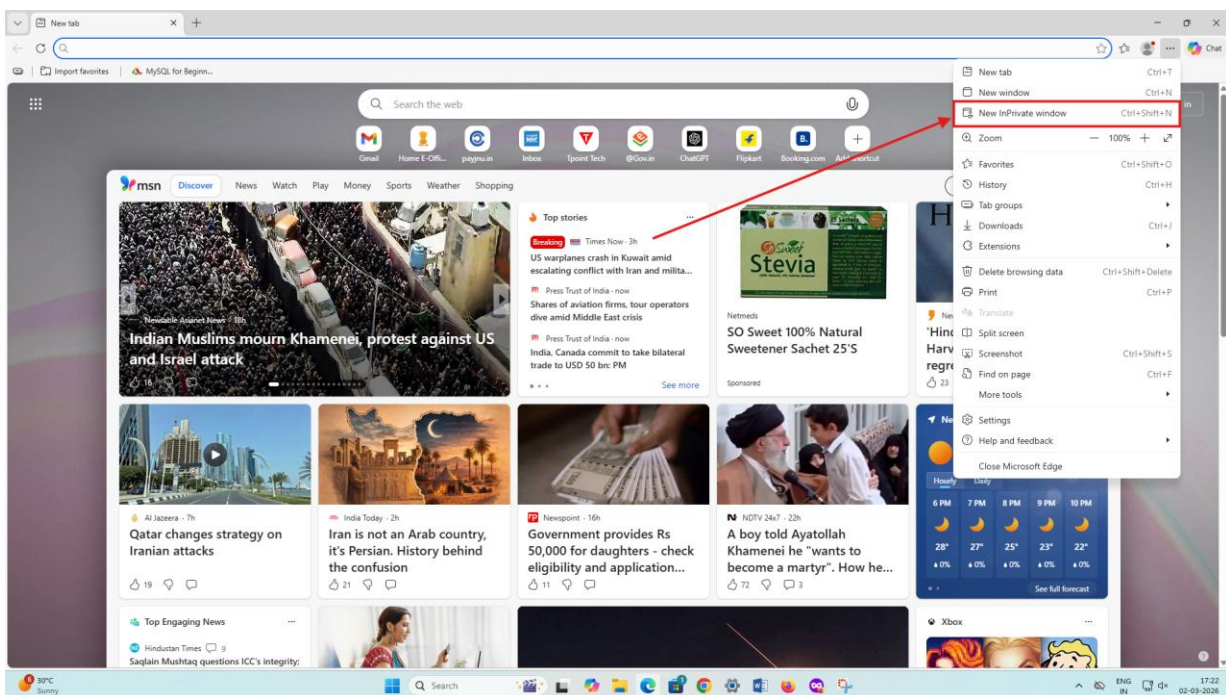
Steps:

1. Open **Microsoft Edge**.
2. Click on **three dots (⋮)** at top-right corner.



6. Select “New InPrivate Window”.

- Shortcut: **Ctrl + Shift + N**



3. Enter **hap.jnu.ac.in** in the address bar.

HAP Login

Not secure hap.phua.ac.in

जवाहरलाल नेहरू विश्वविद्यालय, नई दिल्ली
Jawaharlal Nehru University, New Delhi

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JNU Internet ID

JNU Internet Access Password

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MULTISTOREY

For Technical help, kindly contact Communication & Information Services (CIS) (pabx-4094)

Access preferably at Google Chrome/ Mozilla Firefox.

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4. Press **Enter**.